Gillian's Skin Clinic Privacy Notice

This privacy notice describes how Gillian's Skin Clinic ("Gillian's", "we", "our" or "us") may collect, hold, use and disclose personal information in connection with the services that we provide to our customers (the "Services"). This privacy notice applies to all of the Services offered by Gillian's.

Gillian's is responsible for any personal information that is collected, held, used or disclosed in relation to the Services.

This privacy notice is intended to provide individuals with clear and easily accessible information about our practices and policies with respect to personal information, and is intended to comply with the requirements of the Personal Information Protection Act 2016 ("PIPA").

Your Personal Information that we use

This notice applies to all Personal Information that has been collected by Gillian's in relation to Services. "Personal Information" means information that identifies you or others (i.e. other family members). The Personal Information that we collect may include contact information and health conditions.

How we use your Personal information

Your personal information is only used in relation to any Services you have at Gillian's. Personal information will not be kept for longer than is necessary for that purpose and it will only be shared with outside parties when required by any rule of law or by order of the court.

To keep your Personal Information safe and secure we have implemented appropriate physical and electronic measures. In case of a breach of security, any affected person will be notified.

Your rights in relation to your Personal Information

Your rights under Bermuda data protection law in connection with our use of your Personal information includes a right to access, ratify, block, erase or destroy any of your Personal Information that we have under our control. To request access, ratification or erasure, please contact our Privacy Officer, John Edwards, at <u>gilliansskinclinic@northrock.bm</u>. Any request made must be in writing and sufficient detail provided to allow us to identify the Personal information in relation to such request.

How to contact us

For general inquiries about Gillian's or any of our Services, more information can be found at our website, www.gilliansbermuda.com. Our place of business is located at 14 South Road, Devonshire, Bermuda and we can also be reached at 441 232 0496.

If you have any questions about this privacy notice or for more details about your rights and how we collect, use and disclose your Personal Information, please contact our Privacy Officer, John Edwards, at gilliansskinclinic@northrock.bm.

Privacy Notice Updates

This privacy notice is subject to change in accordance with changes to applicable laws or our internal policies and procedures. The date below indicates when this privacy notice was last revised.

Any changes to this privacy notice will be effective upon publication of the revised privacy notice, and continued use of our Services following such changes indicates your acceptance of the revised privacy notice.

11 July 2020